ACN® | DigitalTalk® *Express*

For your home office and basic small business needs

DigitalTalk Express Advanced Business Features

Anonymous Call Rejection	Enables you to reject calls from anonymous parties who have restricted their Caller ID. Rejected callers are informed you are not accepting calls from unidentified callers. Your phone does not ring and you will have no indication of the attempted call.
Call Forwarding Always	Allows you to redirect all incoming calls to another telephone number.
Call Forwarding All Calls to Voicemail	Allows you to redirect all incoming calls to voicemail.
Call Forwarding All Calls to Voicemail When Busy	Allows you to redirect incoming calls to voicemail when the line is in use by another call.
Call Forwarding No Answer	Allows you to redirect calls to another destination when an incoming call is not answered with a specified number of rings.
Call Forwarding Not Reachable	Allows you to redirect calls in the event that your internet connection or power is not working.
Do Not Disturb	Allows you to set your phone as unavailable so that incoming calls are given a busy treatment (typically forwarded to voicemail).
Calling Line ID Delivery	Enables the delivery of your number and name to the called party. This feature is automatically enabled.
Calling Line ID Block Per Call	Prevents the display of your number and name to the called party on a per call basis. Before placing a call, dial the assigned code, and then places the call as usual. Note that this service is active only for one phone call.
Calling Line ID Block for All Calls	Allows you to prevent display of your number and name to the called party all calls
Call Waiting	Enables you to answer a call while already engaged in another call. You can even see the incoming caller's Caller ID information. This feature is enabled on all lines by default.
Place a Call on Hold and Retrieve on another Phone	This feature allows you to place a call on hold and transfer to another phone.
Name or Label Handsets	To make transferring calls easier, you can identify each Cordless Handset with a name of your choosing.
Intercom	This features allows you to communicate between extension and the base unit.
Call Transfer	You can transfer calls to another phone or to another even to another location
Direct Voice Mail Transfer	Direct Voice Mail Transfer allows you to transfer a call directly to a voice mailbox.
Three Way (Conference) Call	Enables you to make a three-way call with two parties, in which all parties can communicate with each other.
Voice Messaging	DigitalTalk®Express comes complete with a business-class voicemail. Voice mail allows callers to record messages for calls that are not answered within a specified number of rings, receive busy treatment, or are transferred directly to voice mail. Incoming callers are given the options to review and change their message.
Call Return	Dial back the last party that called - even if you didn't answer the incoming call.
Last Number Redial	Last Number Redial allows you to redial the last number you received.
Speed Dial 100	Enables you to assign up to 100 frequently called numbers to two-digit codes. These 100 frequently dialed numbers are stored on the ACN network. Entry of the two-digit code is preceded by a configurable prefix: 0-9, A-D, *, or # (default). Users can program the numbers directly through their phone using the respective feature access code (*75 default).
Handset In-Use Indicator	This feature allows you to see the availability of handsets on the base station. This indicates whether the handset can accept a call.
Music On Hold	This feature allows you to play music when a customer is on hold. You can either use the default music or upload your own! This feature only supports .wav files.